

CLIENT RMA / REPAIR FORM

To Be Returned with Instrument Being Serviced or Repaired

CUSTOMER:			
RMA NUMBER:			
MODEL NUMBER:		SERIAL NUMBER	

Please call one of the following numbers, having the above information available to you:
Within the United States (800) 422-4342 • International (520) 792-4545

PLEASE COMPLETE THE FOLLOWING AND RETURN THIS FORM WITH THE INSTRUMENT

1. Please describe, in as complete detail as possible, the nature of your instrument's problem(s): (If necessary, include additional information with the instrument when returning)

2. Was the instrument dropped? YES NO

3. Has there been any other type of physical damage? YES NO

If yes, please describe:

4. Was the instrument exposed to water? YES NO Chemicals? YES NO

If yes, please describe:

5. Were excessive voltages applied? YES NO

6. Was the case opened, or in any way serviced by a non-Everest technician?

YES NO If yes, please give details:

•If desired, please indicate the urgency of the repair work:
 NONE SOMEWHAT VERY URGENT

Please return the instrument(s), the RMA form(s), and payment for the analysis fee to the address listed below:

*Note: Payment can be made with a company check or by credit card.

SHIPPING INFORMATION:	ANALYSIS FEES (per instrument, in USD)	
Everest Interscience Technical Service Department 1891 N Oracle Road Tucson, AZ 85705 USA	Domestic:	85.00
	Domestic-Handheld:	185.00
	Foreign:	100.00
	Foreign-Handheld:	215.00

RETURN SHIPPING INFORMATION:

Please indicate the exact address to which we should return the instrument(s):

Company Name:	
Recipient Name:	
Street Address:	
City, State, Zip (Country):	
Phone:	
Fax:	
E-Mail:	

VISA MASTERCARD

Credit Card Number	
Expiration Date	
Cardholder Name	
Zip Code the Card is Billed To	

BILLING INFORMATION:

Please consult your Limited Warranty for particulars regarding coverage. If the instrument is not under warranty, or if the warranty has been voided, charges will accrue for repair and servicing of the equipment. You will need to provide a credit card, and /or purchase order, that will be applied to the evaluation and shipping towards the repair. Note that estimates are not conclusive, but that any discrepancies will be noted prior to billing and return of your instrument. *Please advise us of your billing address and person to contact regarding this instrument. Thank you.*